In 2021, Ronald McDonald House Charities (RMHC) provided comfort, care and kindness for millions of families when they needed it most.

While continuing to navigate challenges due to the global pandemic, RMHC remained focused on delivering our mission to create, find and support programs that directly improve the health and well-being of children and their families.

I am incredibly proud of the work done by team members at our 260+ Chapters around the world and our RMHC Global team. Together, the RMHC system has provided more than 1.8 million overnight stays and helped save families more than $504 million in lodging and meal costs in 62 countries and regions. I look forward to continuing the momentum toward our vision of a world where all children have access to medical care and their families are supported and actively involved in their children’s care.

On behalf of the children and families this organization serves, I express my sincerest gratitude for your continued support of our mission. We couldn’t do it without you.

Ginger Hardage
Chairman, RMHC Global;
Retired Senior Vice President, Culture & Communications, Southwest Airlines
When Daviano’s younger brother, Cameron, was diagnosed with leukemia, his family was unsure of what they’d do. The hospital where Cameron needed to go for lifesaving care was an hour away from their home — too far for them to travel each day. Thankfully, Daviano, his other three siblings, his mother and his grandmother were all able to stay together at a Ronald McDonald House close to the hospital.
“It was great to all be together when my brother was sick. When we visited him at the hospital, he was always smiling and happy to see us,” explained Daviano.

Not only did the family have one another to lean on throughout Cameron’s treatment, but they also found support in other families staying at the House during that time. Daviano even made friends that taught him some words in Arabic.

“I had to switch schools while we were at the House. That was hard at first, but it got better. It was nice to have new friends and play video games like normal,” Daviano said while expressing his appreciation for the games and amenities available to guests at the House during his family’s stay.

“They try to have so many activities for the kids and for the siblings, that I think it helps them forget: ‘okay, we’re going through a hard time but let’s just forget about that right now and have fun,’” shared Daviano’s mom Adelaida. And even when changes had to be made during the pandemic, the family was able to continue to stay together at the House until Cameron completed his treatment and they returned home 291 days after their arrival.

RMHC supported the Brown Peete family throughout the duration of Cameron’s treatment and he’s now cancer-free. Thanks to the support of people like you, RMHC continues to be able to provide kindness, comfort and care to millions of families like theirs when they need it most.
Nearly 1.5 million children and their families were served in 2021.

Last year, Rajah Boykin was able to care for one twin at the Ronald McDonald House and regularly visit his hospitalized brother.
Our Impact continued

1,811,515
Overnight Stays in Ronald McDonald House® and Ronald McDonald Family Room® programs

62
Countries & Regions

$504,395,238
Saved in Meal and Lodging Expenses

74,000+
Volunteers

Due to social distancing, we were unable to fully utilize our amazing volunteers

A volunteer greets the Peralta Family at the Ronald McDonald House in Cleveland, Ohio.
Our Impact continued

80 cents of every dollar spent by RMHC Global supported RMHC programs.

- 387 Ronald McDonald House programs
  – 10 new Houses added in 2021
- 268 Ronald McDonald Family Room programs
  – 10 new Family Rooms added in 2021
- 42 Ronald McDonald Care Mobile® programs

The Anand Family finds respite and a quiet place away from medical space in a Ronald McDonald Family Room in Cleveland, Ohio.
Financial Highlights

ASSETS, LIABILITIES & NET ASSETS (in thousands)

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assets</td>
<td>$229,404</td>
<td>$194,964</td>
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<tr>
<td>Liabilities</td>
<td>11,470</td>
<td>7,486</td>
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<tr>
<td>Net Assets</td>
<td>$217,934</td>
<td>$187,478</td>
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SUMMARY OF REVENUES & EXPENSES (in thousands)

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
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<tbody>
<tr>
<td>Contributions</td>
<td>$80,649</td>
<td>$75,887</td>
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<tr>
<td>Special Events Revenue</td>
<td>972</td>
<td>53</td>
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<tr>
<td>Investment Revenue (Loss)</td>
<td>23,032</td>
<td>18,893</td>
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<tr>
<td>Other Revenues</td>
<td>13</td>
<td>121</td>
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<tr>
<td>Total Revenue</td>
<td>104,666</td>
<td>94,954</td>
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<tr>
<td>Program Services &amp; Grants</td>
<td>$58,363</td>
<td>$49,311</td>
</tr>
<tr>
<td>Fundraising</td>
<td>9,959</td>
<td>6,059</td>
</tr>
<tr>
<td>Management &amp; General Administration</td>
<td>5,888</td>
<td>3,307</td>
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<tr>
<td>Cost of Direct Benefits to Donors</td>
<td>—</td>
<td>—</td>
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<tr>
<td>Total Expenses</td>
<td>74,210</td>
<td>58,677</td>
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<tr>
<td>Excess Revenues/(Expenses)</td>
<td>$30,456</td>
<td>$36,277</td>
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PROGRAM SERVICES BREAKDOWN (in thousands)

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<tr>
<th>Program Services</th>
<th>2021</th>
<th>2020</th>
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<tbody>
<tr>
<td>RMHC Local Chapter Support</td>
<td>$5,465</td>
<td>$3,271</td>
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<tr>
<td>Ronald McDonald House</td>
<td>2,400</td>
<td>654</td>
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<tr>
<td>Ronald McDonald Family Room</td>
<td>643</td>
<td>140</td>
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<tr>
<td>Ronald McDonald Care Mobile</td>
<td>49,855</td>
<td>45,246</td>
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<tr>
<td>RMHC Local Chapter Support and Grants</td>
<td>$58,363</td>
<td>$49,311</td>
</tr>
<tr>
<td>Other Programs</td>
<td>$0</td>
<td>$0</td>
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</tbody>
</table>

ANNUAL OPERATING EXPENSE RATIOS

- 79% PROGRAM SERVICES
- 8% MANAGEMENT & GENERAL ADMINISTRATION
- 13% FUNDRAISING
- 0% OTHER PROGRAM SERVICE EXPENSE

Based on RMHC 2021 audited financial statements
Program services expense ratio is 80%, as displayed on page 7, when using the 2021 Form 990
Donors

The Ronald McDonald House is our cornerstone program, but all RMHC programs are created as a part of the community. We rely on the support of many donors — both corporations and individuals — to help the families of sick children. Today, the need is so vast that no one company or individual could provide all the support required. On a global basis, our incredibly generous partners take our mission to heart. There is no better community of support than the following organizations.

**FOUNDING AND FOREVER PARTNER**

Our Founding and Forever Partner, McDonald’s, helps enable RMHC to continue offering the important programs that keep families near the medical care and resources they need. In total, McDonald’s, their Franchisees and customers donated over $168 million to RMHC in 2021, helping to provide more than 1.8 million overnight stays for RMHC families around the world.

Christina Bailey found quiet space at a Ronald McDonald House in Atlanta, Georgia, between her daughter’s appointments at the nearby hospital.
Corporate Partners & Donors
The following donors have been long-time partners of RMHC or made a significant one-time gift to RMHC Global in 2021.

LEGACY

SIGNATURE
Roofing Alliance

VISIONARY
Gates Corporation
Invesco, ltd.
Nuance Communications

FRIEND
Alexion Charitable Foundation
Cargill
Epsilon
ForTec Medical
MMC Corp
National Beef
NTB and Tire Kingdom Service Centers, TBC Corporation
Companies
Pfizer

ORGANIZATIONAL
Alpha Delta Pi

In-Kind Donors
The following donors have provided significant in-kind support and discounted products and services to local RMHC Chapters. Their contributions have helped our system provide comfort and care to millions of children and families throughout the year.

The Anderson-DuBose Company
ARMADA
AT&T
Deloitte Consulting LLP
Dupont Corian Design
FedEx and FedEx Office
Love Your Melon
Office Depot
Way To Be
Wexford Labs
2021 Ray Kroc Heritage Society Inductees

The Ray Kroc Heritage Society recognizes the most devoted donors to Ronald McDonald House Charities. Members partner with RMHC to open doors to improve the health and well-being of children and their families all over the world. These generous donors also continue the legacy of Ray Kroc, founder of McDonald’s Corporation and an advocate for children, in whose memory the prestigious giving circle was founded.

Outright Gifts

**BRONZE ARCHES**
- Mats and Jessica Lederhausen*
- National Public Safety Football League Inc.
- Russell and Dawn Smyth*

*Elevated Level

Corporate Gifts

**CORPORATE PARTNERS & DONORS**
- Alexion Charitable Foundation
- AMN Healthcare
- Gates Corporation
- Invesco, ltd.
- Markel
- QsrSoft
- Anonymous

Between treatments at a hospital in Cleveland, Ohio, Josefine Peralta and her mom stayed at a Ronald McDonald House, and held dance parties to help provide normalcy in their lives.
Leadership and Board of Directors

RMHC is led by a deeply caring, enthusiastic and active Board of Trustees who share their insights and expertise to help advance our mission. Their perspective, influence and networks are foundational strengths and are critical to enabling our ability to help families feel at home even when they can’t be through our Ronald McDonald Houses and other core programs.

BOARD OF TRUSTEES

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Leadership and Board of Directors
Leadership and Board of Directors

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James A. Skinner

The Robinson Family spends quiet time in the playroom at a Ronald McDonald House in Atlanta, Georgia.